

RACIAL HARASSMENT



Tai Cymdogaeth will not tolerate any form of racial harassment and will take prompt, effective action whenever cases are reported. Tai Cymdogaeth will not hesitate to take legal action against persons responsible for racially harassing residents, their families or visitors, members of staff, contractors and others

- ❑ We will ensure that incidents of racial harassment are reported, accurately recorded and monitored
- ❑ We will encourage all victims of racial harassment to report incidents and visit them within 2 working days of a report being received
- ❑ We will interview witnesses within 5 working days
- ❑ We will ensure that early action is always taken to prevent the harassment getting worse
- ❑ We will fully investigate any complaints of racial harassment
- ❑ We will take a victim orientated approach when dealing with complaints of racial harassment, treating sensitively and supporting victims of racial harassment, their families and any witnesses
- ❑ We will fully advise the victim/witnesses of racial harassment about services that may be available through the Police or other agencies and sign post them to appropriate support
- ❑ We will ensure that actual and potential perpetrators of racial harassment are aware of the consequences of their actions
- ❑ We will take appropriate legal action against perpetrators where there is sufficient evidence
- ❑ We will remove racist graffiti within 24 hours
- ❑ We will encourage a multi-agency approach to dealing with/preventing further acts of racial harassment
- ❑ We will ensure that all relevant staff are fully trained to be able to deal with complaints of racial harassment